

WALK INTO LUXURY

VIP program terms & conditions

Walk into Luxury's VIP program is an invitation only travel club, and participation is complimentary.

Your special VIP benefits including discounts, vouchers, bonus inclusions and other special offers (**benefits**) are available on the following terms.

- Benefits are available to customers who meet the VIP membership program criteria at the date of booking.
- Benefits are available for genuine new bookings placed directly with Walk into Luxury, and excludes amendments, rebookings or other bookings made with a credit.
- Benefits are not combinable with any other offer unless otherwise stated.
- Benefits are subject to availability at the time of enquiry and restrictions per the specific terms of the listed benefit and the terms of this document.
- Benefits are not transferrable or redeemable for cash or credit.
- Benefits are subject to change at the company's discretion and can be withdrawn or amended without notice.
- Benefits are subject to the terms that are current as at the date of booking (maintained at walkintoluxury.com/vip-program).
- If a benefit is available for a booking that meets specific criteria, such as a dollar value or type of booking, the benefit will be removed in the event that the trip is subsequently amended and the new booking would not have met the original criteria for attracting the benefit.
- In the event of a cancellation of a trip booked using a voucher or other benefit, the value of the voucher or benefit applied to the booking is forfeited upon cancellation.

Special terms

Complimentary transfer service

The complimentary transfer service offered under the VIP program is available on the following terms.

- The transfer may be used in conjunction with a trip valued at or above A\$3000 per person, for use within major cities in Australia and New Zealand.
- The transfer is subject to a 60 kilometre travel distance limit. In the event that a customer's transfer will exceed this limit, and the customer would like to still book the transfer, the value of the 60 kilometre transfer will be deducted from the quoted transfer price payable by the customer.
- Where multiple VIP program members are travelling together, one complimentary transfer is available per couple per trip.
- The transfer service is provided by third party suppliers. Walk into Luxury is not responsible for any acts or omissions of such suppliers, or for any deficiency in the facilities and services offered. In particular, Walk into Luxury has no liability for loss, personal injury, or death incurred during the use of such facilities and services unless such loss, personal injury or death is caused solely by Walk into Luxury negligence.

WALK INTO LUXURY

Vouchers

- The welcome home voucher accrues on completion of a trip valued at or above A\$3000 per person. It is offered per trip, not per traveller.
- The corporate group referral voucher is available for any new direct or referred corporate group booking valued at or above \$10,000 (including corporate retreats, incentive trips and other private corporate travel arrangements).
- Vouchers can be applied to genuine new bookings made by or including the VIP program member, which are valued at or above \$3000 per person. A maximum of two vouchers can be used together on the same booking.
- Vouchers can be applied to genuine new bookings made by or including the VIP program member, which are valued at or above \$3000 per person. A maximum of two vouchers can be used together on the same booking.