

WALK INTO LUXURY

VIP program terms & conditions

Walk into Luxury's VIP program is an invitation-only travel club available to past clients. Membership is complimentary at this time.

Membership criteria

To join our VIP Program, you must complete a trip booked directly with Walk into Luxury, valued above \$1000 per person. On return from your trip you will receive a welcome home email, along with your first voucher, and enjoy membership from that date.

Member Benefits

Your special VIP benefits including discounts, vouchers, bonus inclusions and other special offers (**benefits**). Benefits are subject to the conditions outlined below, which are subject to change.

1. Welcome home voucher after every trip (A\$200 per couple, A\$100 per adult)

After each trip, you receive a welcome home voucher for each adult who travelled (provided the total trip value was above A\$1000 per person). You can use your voucher on any trip booked with Walk into Luxury during the voucher validity period, provided the trip you are booking is valued above A\$1000 per person and you are travelling. Each voucher is valid for 12 months from the date you receive your welcome home email and must be used within this period. Vouchers are not transferable.

2. Bonus Spa Credit when staying three nights at participating Luxury Lodges of Australia (A\$200 per couple, A\$100 per adult)

A complimentary lodge credit will be gifted to you for use on spa treatments and lodge experiences when booking a stay of three nights or more at participating Luxury Lodges, when booked through Walk into Luxury. A maximum credit of A\$200 is available per room. Any unused credit is forfeited and not redeemable for cash. Refer to our website for a current list of participating lodges.

3. Special rates on cruises and/or bonus onboard credits

Your journey designer will advise the best combination of discounts and/or onboard credits able to be offered for your specific cruise at the time of booking.

4. Bonus welcome amenity, complimentary room upgrade and/or late checkout at participating lodges and hotels globally

A selection of our partners in destinations globally offer unique benefits to Walk into Luxury travellers, including room upgrades, late checkout and welcome amenities, among other perks. Some specials are available to all guests of Walk into Luxury, in which case they will be mentioned on the relevant lodge or hotel page on our website. Other VIP-only offers will be mentioned when quoting your booking if they apply.

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5. A\$200 per couple/A\$100 per adult saving on any Great Walk of Australia booking or Australian Signature Walk booking (non-combinable)

This special discount is available year-round for past guests who are members of our VIP program. The special discount is not combinable when using a Welcome Home voucher on the same booking.

Note: If you are not a VIP, but you have completed a Great Walk of Australia in the past, you are also eligible for this discount when booking your next Australian walk with Walk into Luxury.

6. Additional welcome home voucher when you book a trip for your private group of 8 or more (as a thank you for introducing us to your travel group)

An additional voucher for A\$100 is added to your welcome home voucher total, and the same terms apply to the use of this additional amount as applies to your welcome home voucher. If you regularly book on behalf of your group, you will receive the additional welcome home voucher each time you are the lead booker on your group booking.

7. First access to new destinations and launch specials

General terms and conditions

- Benefits are available to customers who meet the VIP membership program criteria at the date of booking.
- Benefits are available for genuine new bookings placed directly with Walk into Luxury, and not valid for amendments of existing trips, or rebookings made with a credit.
- Benefits are not combinable, or able to be used in conjunction with other special offers, unless otherwise stated.
- Benefits are subject to availability at the time of enquiry and restrictions per the specific terms of the listed benefit and the terms of this document.
- Benefits are not transferable, or redeemable for cash or credit.
- Benefits are subject to change at the company's discretion and can be withdrawn or amended without notice.
- Benefits are subject to the terms that are current as at the date of booking (maintained at walkintoluxury.com/vip-program).
- If a benefit is available for a booking that meets specific criteria, such as a dollar value or type of booking, the benefit will be removed in the event that the booking is subsequently amended and the new booking would not have met the original criteria for attracting the benefit.
- In the event of a cancellation of a trip booked using a voucher or other benefit, the value of the voucher or benefit applied to the booking is forfeited upon cancellation.